

Frequently asked questions - Parcels Restaurant, Distinction Dunedin Hotel

Thank you for choosing to book your dining experience at Parcels Restaurant. We have included some general information below. For urgent enquiries please call us on 03 471 5843 or alternatively email us rm@distinctiondunedin.co.nz and we will reply to you as soon as we can.



Group Bookings (6 guests or more)

For groups of 6 guests or more OR to book a Vault Private Dining Room please phone or email. To guarantee efficient service and minimal wait-times, we recommend that groups dine from our set menus.

Allergies, Dietary Requirements & Special Requests

Please advise us of allergies / dietary requirements and any other special requests upon booking. We are able to adjust most dishes including High Tea to requirements with enough notice. Please include details in the notes section of the booking form.

Breakfast

Please specify whether you would like to book a buffet breakfast or a la carte breakfast menu. We will reconfirm upon arrival if you need to make changes.

Lunch or High Tea

Please specify if you wish to book Lunch or High Tea in the notes section of the booking form, otherwise we will call to confirm.

The Vaults – Private Dining

We have 4 private vaults that can be hired for special occasions & celebrations. Breakfast & lunch dining require a minimum spend of \$60 per person. High tea is \$45 per person. Dinner is available from set menus ranging from \$50 - \$65 per person.

Post Mistress Vault – Min 2pax / Max 4pax - \$120 min spend for Vault

Post Master Vault – Min 5pax / Max 8pax - \$300 minimum spend for Vault

Safety Deposit Vault – Min 4pax / Max 7pax - \$240 minimum spend for Vault

Cashiers Retreat Vault – Min 8pax / Max 12pax - \$480 minimum spend for Vault

High Tea & Set Menu Dining Cancellations/Amendments

Cancellations or amendments may be requested up to 72 hours prior to the reservation.

Parcels Restaurant reserves the right to charge a cancellation fee of the menu price per head when one of the following conditions has been met:

1. Booking is cancelled within 24 hours before 5pm on the day of dining
2. Guests do not show up for the reservation (bookings will be considered no-show after 15 minutes)
3. Party size is amended to less than the original booking within 24 hours of 5pm on the day of dining

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Cakeage

You are more than welcome to bring your own for any occasion but unfortunately we cannot allow lit candles in our restaurant as it is located in a Heritage building, so the fire alarms are very sensitive.

Formalities of the cake options...

Option 1: Cut the cake by yourself. We provide utensils & crockery for serving: Free of charge.

Option 2: Chefs cut the cake and serve it: \$3.50 per person.

Option 3: Chefs cut the cake and serve with ice cream & cream: \$5 per person.

Please advise when your group want the cake brought out e.g after mains, before dessert etc.

Location & Parking

Parcels Restaurant is located in the Distinction Dunedin Hotel (formerly Chief Post Office Building). Diners can enter through the hotel reception on Bond St which runs through the hotel forecourt. This can be accessed via both Water St & Liverpool St. The Parcels Restaurant door entrance is located on Water St. An on-site car park is available for \$4 per hr. Please pull in, take a ticket, and park your car. Head to the front desk or parking machine to pay afterwards. Public parking on streets surrounding the hotel which ranges in cost is also available.